

Carpets Inter®



### **COMPANY POLICY**

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### COMMITMENT & POLICY STATEMENT ON BUSINESS OPERATIONS

Carpets International Thailand Public Company Limited is the largest manufacturer and distributor of comprehensive range of carpets manufactured from various types of natural & synthetic yarns and fibers in Thailand, with fully integrated facilities. We are committed to produce and supply quality products and services based on ethical codes of conducts and standards on occupational health & safety, environment, energy and labor with responsible care to the society.

# Our commitments covering Framework, Policies, and Guidelines for our business operations, are as follows:-

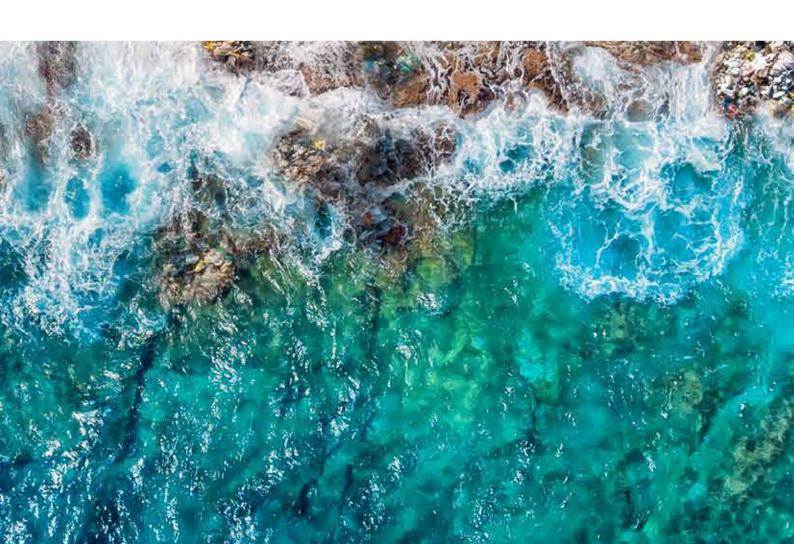
- 1. Comply with Legal and other relevant standard requirements governing our operations.
- 2. Strive to manufacture quality products and deliver on-time according to the customers' expectations with responsible care in preventing harms and health hazards to our workforce and all relevant parties. We shall control all types of losses and detrimental effects, which may result from our operations to acceptable minimum levels.
- 3. Commit to continuously improvement in effective and efficient use of resources including energy across the supply chain from material supply, product & service design, manufacturing, installation and delivery, environment protection, pollution prevention, addressing climate change and practice in compliance with international labor standards.
- 4. Regularly review our objectives, business operating plans, and performance for continuous improvement and sustainable development.
- 5. Promote employees at all levels to recognize the importance of manufacturing quality products with no detrimental effect to the environment, safety, energy and quality of life of all involved.
- 6. Management communicates objectives, goals, and policies on participation and involvement to all levels of employees and stakeholders.
- 7. To enable effective implementation of above policies, Management will provide supports and necessary resources as well as development of people skills and competencies, to promote effective operations by all of our employees.

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# 1. INTRODUCTION



### **INTRODUCTION - COMPANY PROFILE**

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# At Carpets Inter, your vision is our benchmark. The most comprehensive product range.

From the largest corporate projects to the most discerning individuals, Carpets Inter has the attention to detail and expertise to help realize any vision. We are one of the largest contract carpet manufacturers of woven, tufted, and modular-tile carpets for hospitality and commercial markets including specialized sectors such as cruise & aviation. Our comprehensive product range covers non-woven needle punched floorings for automotive and exhibition sectors. With our 'Can Do' attitude, we pride ourselves on being able to fulfill the requirements of any job.

# The 'One-Stop' Carpet Supplier. All aspects of creation happen under one roof.

We are not simply a manufacturer, but have the capabilities in-house to take projects from concept all the way to installation. Our 160,000 square meter modern factory employs 1,000 people and houses an entirely vertically integrated production facility, including fiber and yarn extrusion, wool and synthetic yarn spinning, dyeing, twisting, heat setting, weaving, tufting, needle punching, and finishing. For any custom project, our pre-sales activities include efficient design, sampling, floor planning and estimation services to help our customers. Our post-installation support is second to none in the industry.

Design Concept

Design Service

Sample Service

Floor Planning and Estimation

Material and Production Planning

Fiber & Yarn Extrusion/Spinning

Dyeing & Winding

Weaving, Tufting, Non Woven Production

Finishing & Inspection

Warehousing & Distribution

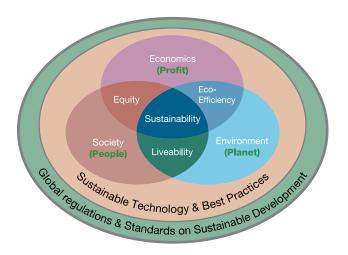
Installation & After Sales Services



# Principle & Framework

Our "Sustainability & CSR principle" features

- Triple Bottom Line 3P Principle for Sustainable Development (John Elkington's)
  - > Profit Economic optimization
  - > People Social responsibility
  - > Planet Environmental development
- 2. PPP (Prevention Participation Programs) based on CI: 5S activities.



# Mission & Objective

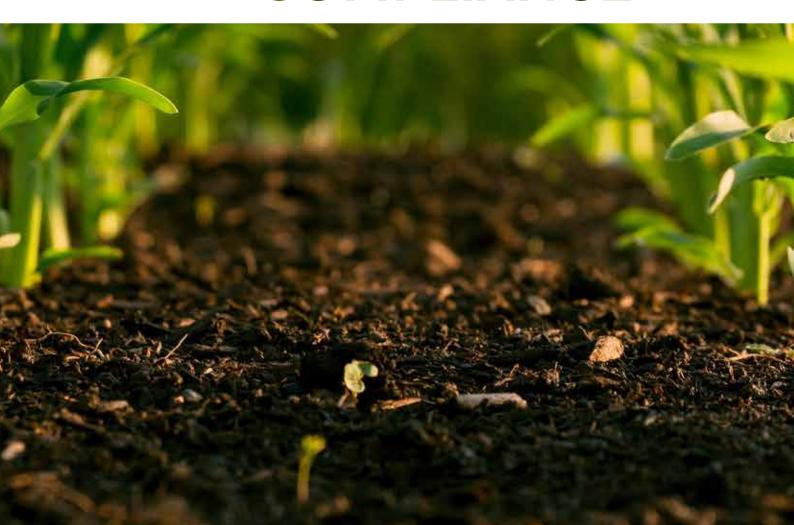
Drive sustainable growths by delivering key values to customers while preventing all kind of wastages & losses by participation & involvement of all stakeholders across our whole supply chain with responsible care which results in no detrimental effects to the environment and the society.

# **Programs:**

- 1. Compliance with all relevant regulatory & industry standards namely Local & International laws & regulations, International standards on Q/S/E & En/management system ISO9001, ISO45001, ISO14001, and ISO 50001, as well as "Green" Product & Raw material certification.
- 2. CI: 5S/PPP (Prevention Participation Programs)
  - Waste & Inventory Minimization Program
  - Energy & Water Conservation Program
  - OKJ Program (Observation, KYT Kizen Yoshi Training/Methodology on Identifying & Minimizing Personal Hazards, JSA-Job Safety Analysis)
  - PM/TPM (Preventive/Total Productive Maintenance) Program Skill & Competency / Knowledge Management Program
  - Networking & Benchmarking / Cross Functional Teams & Small Group Activities (CFTs & SGAs) Improvement Project (IP's)
- 3. Carpets Inter practices prevention at source rather than solely relying on purchasing Carbon credits to offset our carbon footprint. From repurposing and reusing waste PET bottles into new product, providing organic waste to agriculture and planting thousands of trees each year in our local community, it's just good stewardship.



# 2. STANDARD COMPLIANCE

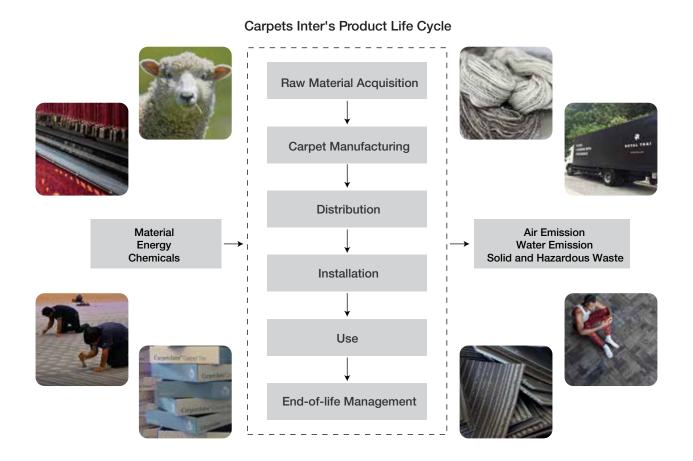


# STANDARD COMPLIANCE - PRODUCT LIFE CYCLE ASSESSMENT (LCA)

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# Product Life Cycle Assessment (LCA)

The goals of this study are to investigate the environmental loads and identify the key life cycle stages and environmental issues for the entire life cycle of the carpet.

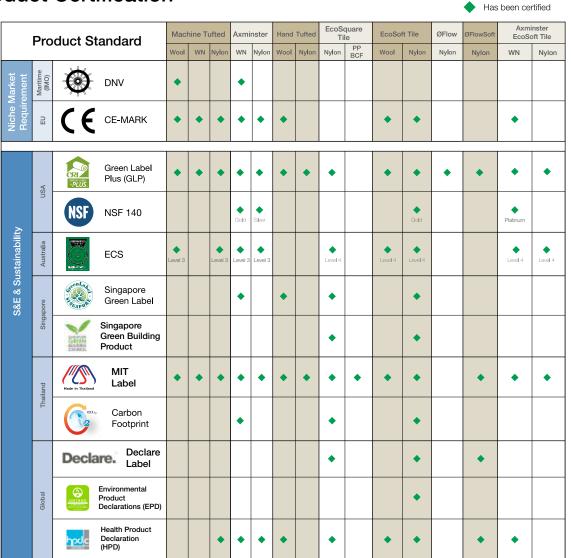


# The Life Cycle Assessment (LCA) for four categories of carpet has been completed.

- > Broadloom Axminster Carpet
- > Broadloom MachineTufted Carpet
- > Axminster EcoSoftTile
- > Machine Tufted EcoSoft Tile

From LCA (Life Cycle Assessment) data, our company can design products following Eco-design Principles and DfE (Design for Environment) and use of the data can help us to reduce the environmental impact of carpet manufacturing.

# **Product Certification**



Carpets Inter is continuously developing and improving our products to be Environment and Health & Safety Friendly through eco-design concepts. Carpets Inter continuously achieved these product certifications.

#### 1. Green Label Plus

This label is awarded for products releasing the lowest levels of VOCs, i.e. Indoor air quality. We now have six product groups that meet criterion.



# Green Label Plus certified products:

- > Broadloom Axminster Carpet (Wool/Nylon, Nylon)
- > Broadloom Machine Tufted Carpet (Wool, Wool/Nylon, Nylon)
- > Hand Tufted Carpet (Wool, Nylon)
- > EcoSoft Tile Carpet (Wool, Nylon)
- > EcoSoft Tile Axminster Carpet (Wool/Nylon, Nylon)
- > EcoSquare Tile (Nylon)
- > Zero Flow Soft (Nylon)

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# 2. ACCS: Australian Carpet Classification Scheme

The Environmental Certification Scheme (ECS) is an environmental labeling system for Textile floor coverings. It is an extension of the internationally recognized Australian Carpet Classification Scheme (ACCS). Certified products must comply with a range of performance criteria and have a current ACCS grading.

#### ECS certification levels and associated performance criteria are



#### **Raw Material**

To restrict or ban the use in certified carpet of toxic substances, heavy metals and hazardous substance.

#### Manufacturing

To promote good environmental practice at the plant-level.

#### **Fitness for Purpose**

To ensure that an ECS certified textile floor covering has a positive effect on indoor environmental quality and is fit for its intended use.

#### **Product Emissions**

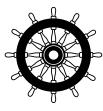
To ensure that emissions of volatile organic compounds (VOCs) form environmentally certified carpet do not exceed prescribed target levels for total emissions and 13 chemicals of concern.

Carpets inter achieved ECS level 3 for 4 products and level 4 for 53 products divided into 9 groups:

Nylon EcoSoft Tile, Wool EcoSoft Tile, Nylon EcoSquare Tile, Wool/Nylon Axminster EcoSoft Tile, Nylon Axminster EcoSoft Tile, Wool/Nylon Axminster Broadloom, Nylon Axminster Broadloom, Wool Machine Tufted, Nylon Machine Tufted

#### 3. Product Certificate

IMO FTPC Certification (International Maritime Organization) - Fire Test Procedures Code



0575/10

IMO (International Maritime Organization) is the United Nations specialized agency with responsibility for the safety and security of shipping and the prevention of marine pollution from ships. Member Governments use IMO to draw up internationally agreed upon standards that can be applied to all ships.

Carpets Inter's products are Wheel Mark certified for low flammability, low smoke, toxic gas generation to be used on ships. The following 2 products from Carpets Inter comply with IMO FTPC

- 1. 80% Wool 20% Nylon Broadloom Axminster Carpet
- 2. 100% Wool Hand Tufted Carpet

# 4. Singapore Green Label

The Singapore Green Labelling Scheme (SGLS) was launched in May 1882 to endorse consumer products and service with minimum undesirable effects on the environment.

This is administered by the Singapore Environment Council.



Under the products category, Singapore Environment Council has certified more than thousand industrial and consumer products with the Green Label as a seal of endorsement on its environmentally-friendly claims to fight against the abuse of green-washing

#### Carpets Inter's product groups were certified:

- > Nylon EcoSoft Backing Carpet
- > Nylon EcoSquare Carpet Tile
- > Hand Tuft Carpets (Wool)
- > Axminster Carpets (WN)

# 5. Carbon Footprint

The Carbon Footprint of Products (CFP) takes into account the quantity of GHG emissions from each production unit throughout the whole life cycle (cradle –to-grave) of a product. The Carbon Footprint calculates the carbon dioxide equivalent (CO2e) of the GHG emitting from the raw material acquisition, manufacture, use, waste management and final disposal, including related transport in all stages.





# Following Carpets Intels products were assessed & certified:

- > Broadloom Axminster Carpet
- > Machine Tufted EcoSoftTile
- > Machine Tufted EcoSquareTile



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#### 6. CE-Mark

It is a declaration by the manufacturer that the product meets all the essential requirements of the relevant European health & safety and environmental protection legislation as well as certain European Directives. CE marking give easier access into the European market without adaption or rechecking.



#### Following Carpets Intels products passed CE Marking:

- 1. Machine Tufted Broadloom: 100% Wool and 100% Nylon
- 2. Woven Axminster Broadloom: 80% Wool, 20% Nylon and 100% Nylon
- 3. Machine Tufted tiles: 100% Nylon EcoSoft Backing
- 4. Axminster tiles: 80% Wool, 20% Nylon EcoSoft Backing
- 5. Handtufted: 100%Wool

#### 7. NSF 140

#### NSF/ANSI 140 - Sustainable Carpet Assessment

The first American national Standard Institute (ANSI) approved, multi-attribute sustainable carpet assessment Standard which identifies that the certified carpets have reduced environment impact. NSF 140 was designed to establish a system with varying levels of certification to define sustainable carpet include Silver, Gold, Platinum. The sustainable carpet standard NSF 140 is recognized within the LEED scheme



#### 5 key areas are evaluated in NSF 140 assessment:

- > Public Health and Environment
- > Energy and Energy efficiency
- > Bio Based Content, Recycled Content Materials or Environmentally Preferable Materials
- > Manufacturing Management
- > Reclamation and End of Life Management

#### Following Carpets Inter's products were assessed and certified

- > Wool Cushion Back Carpet Tile, Platinum level
- > Wool Broadloom Carpet, Gold Level
- > Nylon Broadloom Carpet, Silver level
- > Nylon Machine Tufted Cushion BackTile, Gold level

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# 8. Singapore Green Building Product

The SGBP scheme is regarded as one of the key standards and benchmarks for green building products in the building and construction industry. As such, the SGBP is well recognized under the Green Mark Scheme, Singapore's national green building rating tool administered by the Building and Construction Authority (BCA). Building products are assessed on their environmental properties and performance through a comprehensive list of assessment criteria covering the five key areas of Energy Efficiency, Water Efficiency, Resource Efficiency, Health & Environmental Protection and Other Green Features.



#### Following Carpets Inter's products were verified:

- > EcoSquare®
- > EcoSoft®

#### 9. DECLARE Label

Declare is regarded as the toughest materials transparency standard in sustainable construction. The Declare program enables manufacturers to communicate their product ingredients in an effort to promote transparency and accountability.



Carpets Inter's products have received the highest level of 'LBC RED LIST FREE' under the International Living Future Institute (ILFI) Declare Label Award program. This achievement further demonstrates Carpets Inter's commitment to material transparency to provide hygienic and healthy occupied spaces. The Living Building Challenge is the world's most rigorous proven performance standard for buildings.



#### Living Buildings are:

- Regenerative buildings that connect occupants to light, air, food, nature, and community.
- Self-sufficient and remain within the resource limits of their site.
- Create a positive impact on the human and natural systems that interact with them.

#### Following Carpets Inter's products were verified:

- > EcoSoft® back Carpet Tile for RED LIST FREE
- > EcoSoft® back Megaplank® for RED LIST FREE
- > ØFlowSoft® for RED LIST FREE
- > EcoSquare® back Carpet Tile for Declare

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# 10. Made in Thailand (MiT)

Federation of Thai Industries has pushed to promote products made in Thailand. To build confidence in Thai products and to encourage government agencies, the private sector and people in the country to support more products made in Thailand. as well as building confidence in foreign partners.



Now, we register 7 product groups as following;

- 1. Machine Tufted EcoSquare Tile: 100%Nylon and 100% Polypropylene
- 2. Machine Tufted EcoSoft Tile: 100%Nylon
- 3. Machine Tufted Wall-to-Wall: 100% Wool, 80%Wool 20%Nylon, and 100%Nylon
- 4. Hand Tufted: 100% Wool and 100% Nylon
- 5. Axminster: 80%Wool 20%Nylon, and 100%Nylon
- 6. Axminster Tile: 80%Wool 20%Nylon, and 100%Nylon
- 7. ZeroFlowSoft: 100%Nylon

# 11. Environmental Product Declarations (EPD)

An Environmental Product Declaration (EPD) report tells the life cycle story of a product in a single, comprehensive report. The EPD provides information about a product's impact upon the environment, such as global warming potential, smog creation, ozone depletion and water pollution. An EPD from UL Solutions can also include other product impacts, such as land use changes, potential toxicity risks or corporate environmental initiatives that are of particular interest to the discloser.



We have been accredited with the verified #EDP (Environmental Product Declaration) certification for EcoSoft Cushion Back Carpet Tile with Recycled Nylon product.

# 12. Health Product Declaration (HPD)

The Health Product Declaration® (HPD) Open Standard is a standardized specification for the accurate, reliable, and consistent reporting of product contents and associated health information for products used in the built environment. HPDs are harmonized with programs such as International Living Future Institute, Cradle-to-Cradle Product Innovation Institute, Clean Production Action, BIFMA, LEED, WELL and many others.



Now, we register 8 product groups as following;

- 1. Machine Tufted EcoSquare Tile: 100%Nylon
- 2. Machine Tufted EcoSoft Tile: 100%Nvlon and 100% Wool
- 3. Machine Tufted Wall-to-Wall: 100%Nylon
- 4. Hand Tufted: 100% Wool
- 5. Axminster: 80%Wool 20%Nylon, and 100%Nylon
- 6. Axminster Tile: 80%Wool 20%Nylon
- 7. ZeroFlowSoft: 100%Nylon

# Management System



Quality Management System (ISO 9001)

British Standard Institution (BSI)



Environmental Management System (ISO 14001)

British Standard Institution (BSI)



Occupational Health and Safety Management System (ISO 45001)

British Standard Institution (BSI)



Energy Management System (ISO 50001)

British Standard Institution (BSI)



Green Industry Level 3
Ministry Of Industry



The Recognition of being AEO Importer/Exporter

Thai Customs Department

# **INTRODUCTION - PRODUCT CERTIFICATE**

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# **Product Certificate**



Green Label Plus



**NSF 140** 



Environmental Product Declarations (EPD)



ACCS: Australian Carpet Classification Scheme



Declare Label International Living Future Institute



Singapore Green Building Product Classification Scheme



MiT: Made in Thailand



**DNV IMO** 



Singapore Green Label



Carbon Footprint



Health Product Declaration (HPD)

### **Awards**



2007 Awarded "CSR-DIW"



2010 Awarded "Logistic Development"



2011 Awarded "CSR-DIW Network"



2011 Awarded "Social & Employee Responsibility for Flood Situation"



2013 Awarded "CSR-DIW Level 4"



2014 Awarded "Enables to maintain Thai Labor Standard For 5 consecutive years and over"



2016 Awarded "Groundwater Management"



2010-2017 Awarded "CSR-DIW Continuous"



2017 Awarded "Environmental Good Governance"



2012 Awarded "Environmental Good Governance"



2017 Awarded "Enables to maintain Thai Labor Standard For 10 consecutive years"



2018 Awarded "Sustainable Growth, Responsible Leadership and Operational Excellence"



2019 Awarded "Sustainability Awards"



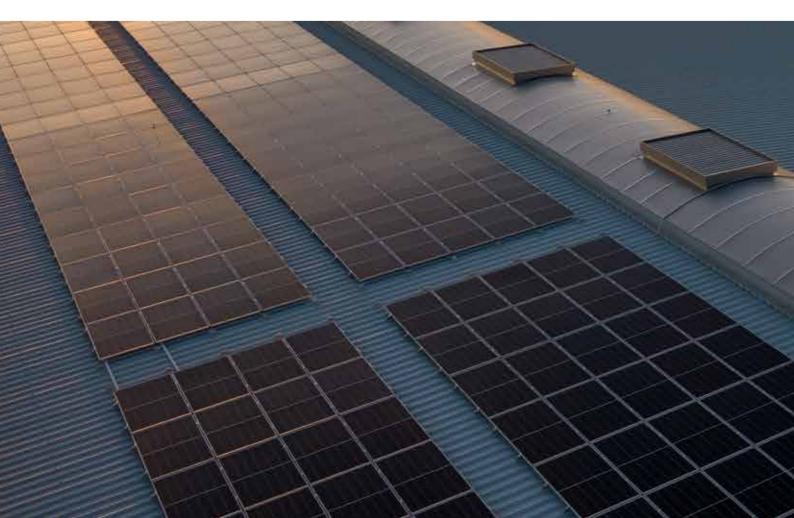
2019 Awarded "Marriott Mindclick Sustainability Leader Award"



2022 Awarded "Enables to maintain Thai Labor Standard For 15 consecutive years



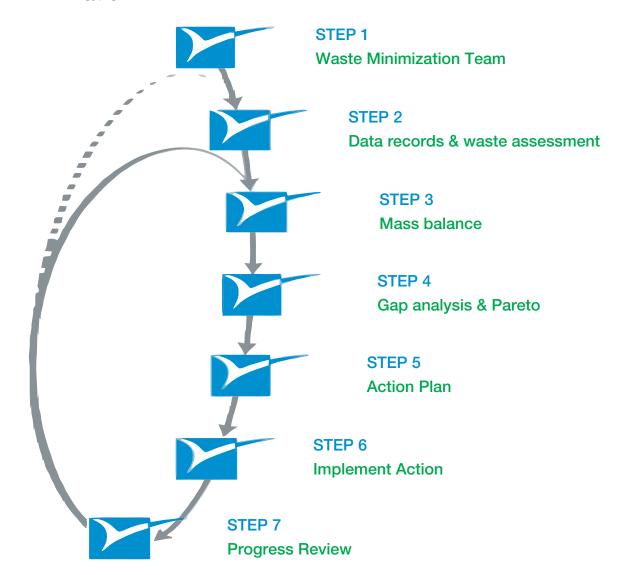
# 3. RESOURCE & ENERGY CONSERVATION



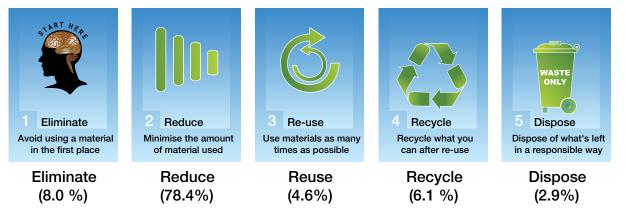
# **RESOURCE & ENERGY CONSERVATION - WASTE MINIMIZATION**

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## **Waste Minimization**



## The Hierarchy of Waste Minimization & Cost Saving 2007-2021



The value of waste minimization from 2007-2021 = 110.22 million baht.

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#### Water Conservation

#### Water Conservation Development Project

2004 > Water Recycle System Phase I (for dyehouse)

2005 > Water Recycle System Phase II

2006 > Water Conservation Participation Program

2007 > Process Water Metering

2008 > Improve and substitute eco-friendly sanitary ware

2009 > Small Group Activity forWater Conservation

2010 > Recycled Water used in Toilet

2011 > Water Injection Controlled by Computer

2012 > Waste Water Discharge Control

2013 > Dyehouse Water, Recycled Water, and Waste Water Control

2014-15 > Zero discharge project 2016 > Auto Softener System

2017 > Ultrasonic for Algae Control

2018 > Recycled Water used for Green area

2019 > Eco Friendly Dyeing Technology

2020 > Improve Water Efficiency

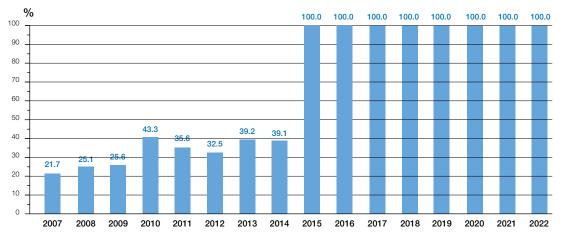
2021 > Eco Friendly Dyeing Technology Phase II
 2022 > Eco Friendly Dyeing Technology Phase II

#### Water Efficiency & Conservation Reduction Implementation

> Water Recycle system Phase I & II



#### **Recycled Water**



Average Recycled Water

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# > Installation of Softener System in Recycled Wastewater Treatment Plant and Boiler







# > Installation of process water meters







# > Water Conservation Participation Program







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# > Improve and substitute eco-friendly sanitary ware





> Small Group Activity for Water conservation participation program





> Recycled Water used in toilet





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# > Installation of Reverse Osmosis System



> Auto softener system for boile to reduce water usage in backwash process



# > Eco Friendly Dyeing Technology

We committed to sustainability in products, technology, and the environment. Spray dye technology help on saving water, energy, and chemicals. These machines can be defined as a hybrid combination of features from Hank and Package dyeing machines. The features incorporated in these machines are especially important to overcome the problem related to water usage.





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Nowadays, we still continuous in the process of water conservation. It shown as the Graph below, that is steadily decrease from 2001 to 2021.

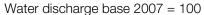
# **Water Conservation**

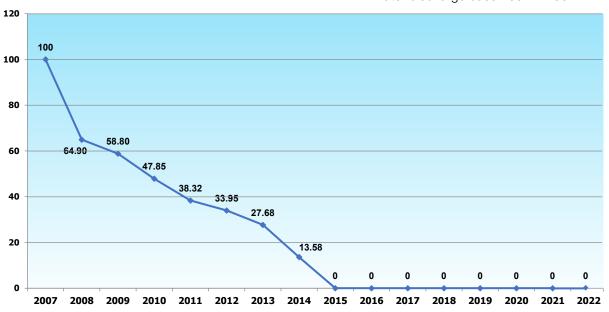


Remark: Product equivalent base, since 2013

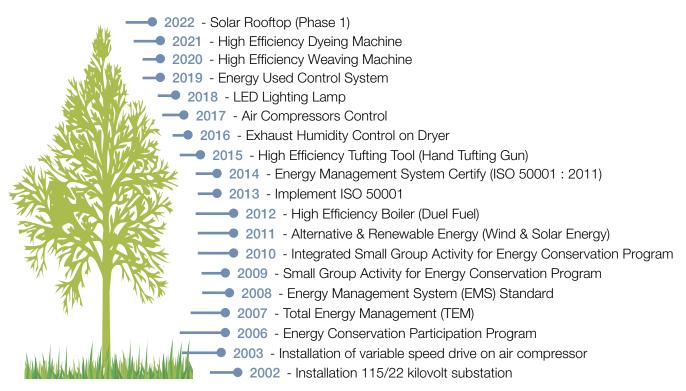
Zero Water Discharge: The recycling of dyeing water was first introduced in 2004 and the zero water discharge goal has been achieved since 2015.

# Water Effluent





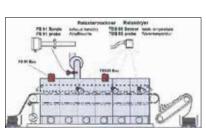
# **Energy Efficiency & Conservation**



# Energy Efficiency & Conservation Reduction Implementation program

#### > Electrical Equipment in all services & process:

- Installation 115/22 kV Substation
- DO meter in Waste Water Treatment Plant
- Higher efficiency in fluorescent lamps
- Solar powered light systems
- Hybrid renewable energy (Wind Turbine and Solar energy)
- Replaced Lamp to LED at Certificate Board and Corporate Signage
- Exhaust humidity control on dryer
- Replaced Lamp with LED

















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#### > Air compressors:

- Leakages monitoring
- Reduction in working pressures
- Reduction in number
- VSD control for efficiency improvement Of all compressors
- Higher efficiency compressors
- Air Compressor replacement to High efficiency
- Select the first use high efficiency air compressor









# Air conditioning & chillers:

- Reduction of energy loss in Air conditioning system
- Eliminate chiller use in the hand tufted area.
- Higher efficiency air conditioners
- Use the air conditioner does not impact on the environment





#### Steam boilers:

- Boiler replacement for increase efficiency by Combustion control economizer blow down heat Recovery water injection and EMS.
- Maintenance improvement
- Reduced steam working pressures
- Insulation improvement of steam pipes & equipment
- Steam & condensate recovery
- Combustion efficiency control
- Higher efficiency boilers
- Water injection for increase combustion efficiency











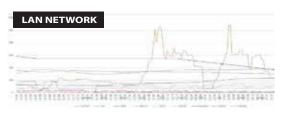
#### Energy used control system:

- Exhaust humidity control on dryer.
- Energy conservation controller for air compressors.
- Energy used control system.
- High Efficiency Weaving Machine.
- High Efficiency Dyeing Machine.







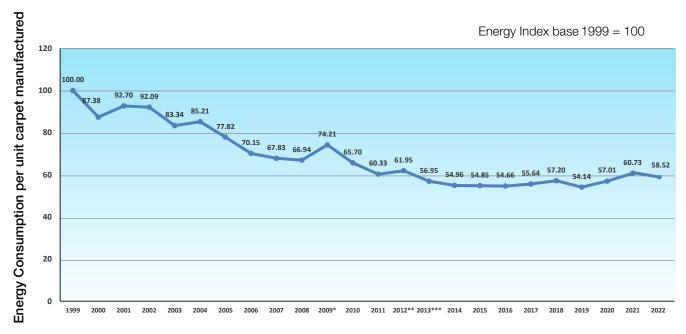




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From all project that is related with improvement energy efficiency and energy conservation, it make the energy consumption decreases when calculate per unit of carpet manufactured. The result of it is shown in the graph below.

# **Energy Conservation**



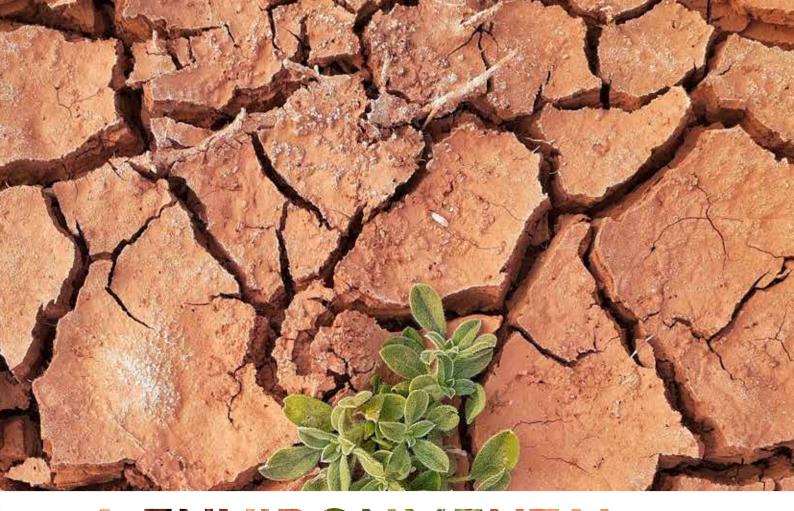
- \* Product mix change resulting from economic recession
- \*\* Jan May 2012 No production, Factory repair and recovery from flood 2011
- \*\*\* Equivalent Product Base Reference since 2013
- \*\*\*\* Pandemic of covid19

# Solar Rooftop System

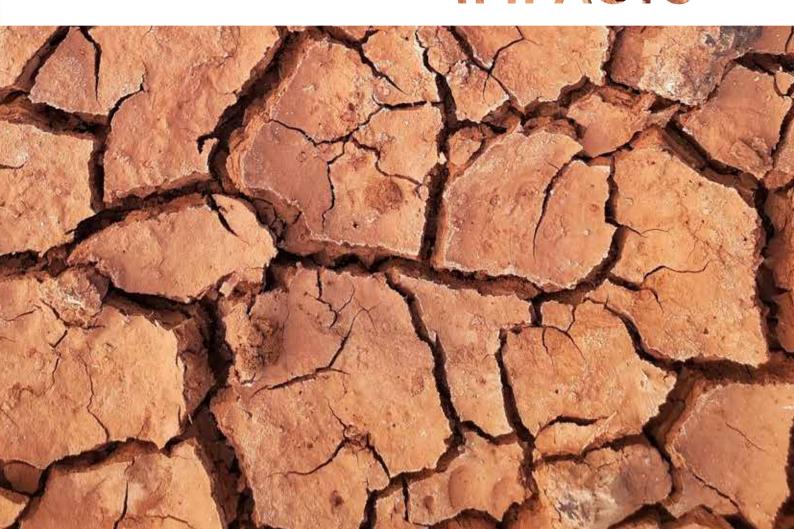
Solar energy has high security, can be trusted in the long run because every device installed without moving parts, also a clean energy that does not contain carbon dioxide, smoke or any pollutants. 1MWp(10% of over all Consumption) a saving around 1 to 1.5 MTHB per year







# 4. ENVIRONMENTAL IMPACTS



### **ENVIRONMENTAL IMPACTS - RECLAMATION**

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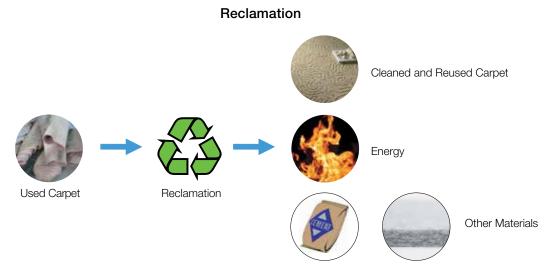
# **Reclamation Program**

The main objective of the Reclamation Program is to ensure that we minimize the impact of end of life cycle carpet on the environment and human health and safety.

We continuously strive to develop better-performing and longer-lasting products to extend the life of our carpets however when a carpet reaches the end of its useful life, we encourage our customers and the waste contractors or recyclers to dispose of the used carpets in an environmental friendly way such that landfill is avoided or minimized.

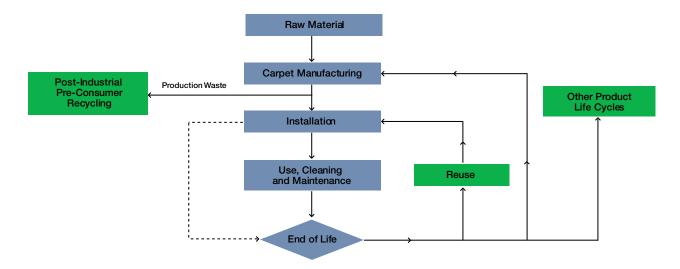
For our domestic market, the carpet that has reached the end of its useful life and returned to us will be properly processed according to our reclamation programs which include:

- Reconditioning for reuse e.g. charitable reuse
- Recycling into energy and cement at the cement kiln



For further detail, please contact us at info@carpetsinter.com

#### **Carpet Reclamation Program**



# A KEY SOLUTION TO ACHIEVE ZERO LANDFILL





01

Domestic Manufacturing & Installation Offcut and 'End of Life' uplifted Floorcovering

All customers, contractors and recyclers are encouraged to dispose of used carpet waste in an environmental friendly way, such that landfill is avoided or minimized.



02

#### **Waste Preprocessing**

All waste to cement kiln has the physical and chemical properties analyzed to ensure no adverse effect on health, safety and the environment.



03

#### Final Treatment by Co-processing in cement kiln

The high production capacity of cement kilns are capable of utilising large volumes of non-harmful industrial refuse derived Bio-Fuel.



04

#### Cement Powder Contains Bio-Fuel Ash

The key success factor of the Zero Emission is to establish a process where the waste generated by one industry is recycled by other industries.



05

#### Sustainable Construction Protecting Thailands Environment

Clean energy source reduces the Carbon footprint. We support Cement for Green Buildings and Sustainable infrastructure projects across Thailand.

Our affiliation contributes towards building Thailand's municipal infrastructure, ensuring we indirectly contribute to clean transport by considerably reducing the number of private vehicles on Thailand's congested roads and subsequent CO<sub>2</sub> emissions polluting our environment.

# **Carpet Reclamation Program**

583,870 Kg 745,730 Kg 724,115 Kg 655,335 Kg 315,420 Kg 449,120 Kg 310,510 Kg 258,150 kg 291,490 kg

2014 2015 2016 2017 2018 2019 2020 2021 2022

0 0

#### Zero Waste to Landfill since 2014



# A KEY SOLUTION TO CLIMATE CHANGE



TAKING ACTION!

ORGANIC

The best way to combat the impact of CO, on Earth is to support the Planets natural process to draw-down harmful greenhouse gasses. This is achieved via photosynthesis that will sequester Carbon back into the ground via agricultural crops and micro-organisms to regenerate healthy soil. We achieve zero waste to landfill and are completely self-sustainable in water supply & treatment. We repurpose and donate 100% of waste water treatment sediment to Organic fertilizer.



Industrial Farming's use of harmful pesticides causes desertification, which can lead to: -

- Political conflict
- Catastrophic flooding from rain-fall run-off
- Mass migration and poverty.

By 2050, it's estimated 1 billion people will become ecological refugees as a result of Agricultural land desertification.

Since 2014, we have contributed to produce 17.2 Mil. Kg of Organic fertilizer to farming 5,876 acres of Thailand's Cropland each year.

- 1% more Organic material per acre in our soil = 10 Tons more Carbon draw down per year.
- Soil based microorganisms naturally sequester carbon into the soil
- Healthier soil means healthier plants, healthier plants mean healthier food, healthier food means healthier humans.
- Carbon in our soil acts as a natural water-filter: it captures unwanted heavy metals and toxins from harming our drinking water.
- Organic farming naturally sequesters CO, from the atmosphere, reducing global warming and desertification.

ORGANIC FERTILIZER

A
CURE
FOR
CLIMATE
CHANGE

HEALTHY SOIL
A
STOREHOUSE
FOR
CARBON!

ORGANIC FARMING







Sugarcane Farm



Pineapple Farm

Cassava Farm

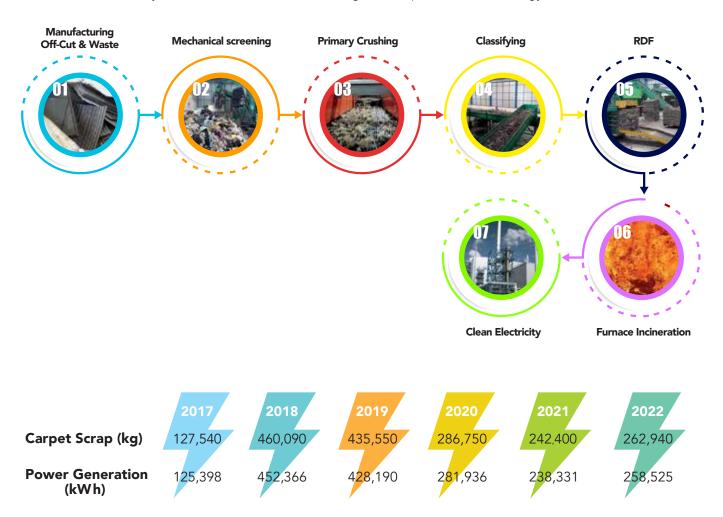
# A KEY SOLUTION TO CLEAN ENERGY



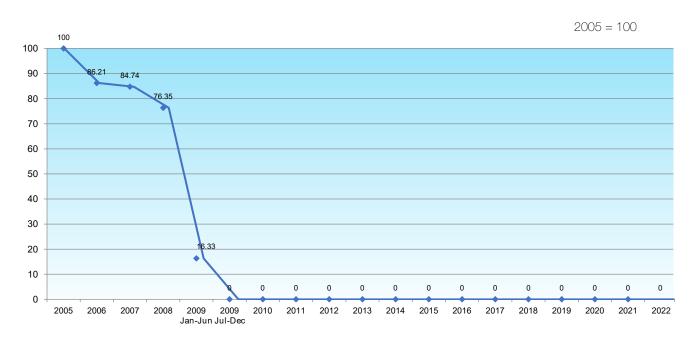
#### Over 90% of Energy consumed to manufacture EcoSoft® is derived from positive clean Energy sources!

Global Energy demand for Electric Power is projected to rise considerably in the future. Diminishing fossil fuels predominantly used for producing power continue to pollute the environment with harmful greenhouse gas emissions. Purchasing carbon credits to offset this pollution is not only reactive but also expensive, therefore Power Plants are being governed to seek alternative fuel sources, such as bio-fuel or refuse derived fuel (RDF) from municipal solid waste.

Since 2014 as part of Carpets Inters cradle to grave mission, we have donated all manufacturing 'off-cut' waste to be used as RDF by local Thailand Power Plants to generate positive clean energy.



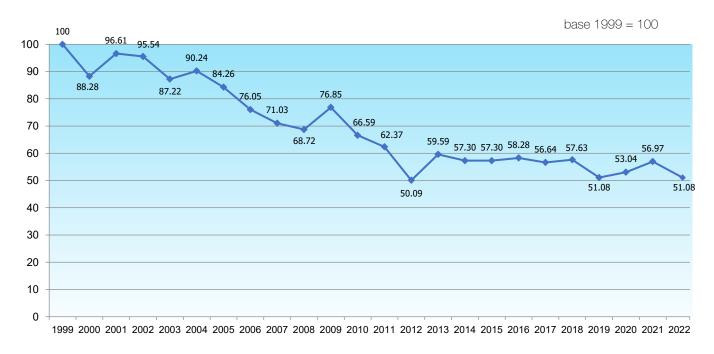
# **Landfill Reduction**



Remark: Zero process waste to landfill since July 2009

# **Air Emissions**

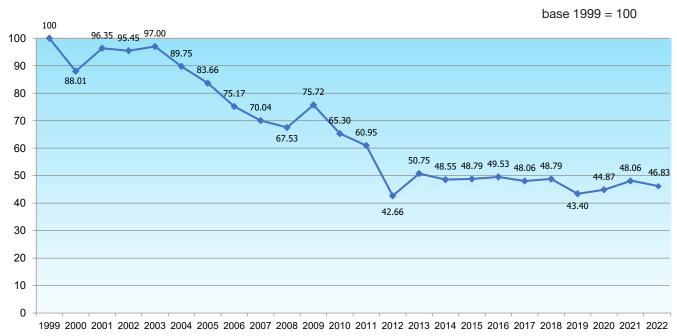
CO<sub>2</sub> Greenhouse Gas



**Remark:** CO<sub>2</sub> GHG index was converted from Electricity, Fuel Oil and LPG Gas 2013-2014 Equivalent Product Base Reference

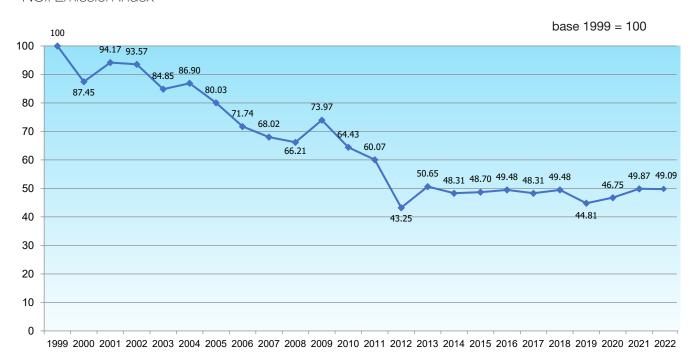
# Air Emissions

SO<sub>x</sub> Emission Index



**Remark:** SO<sub>x</sub> emission index was converted from Electricity, Fuel Oil and LPG Gas 2013-2014 Equivalent Product Base Reference

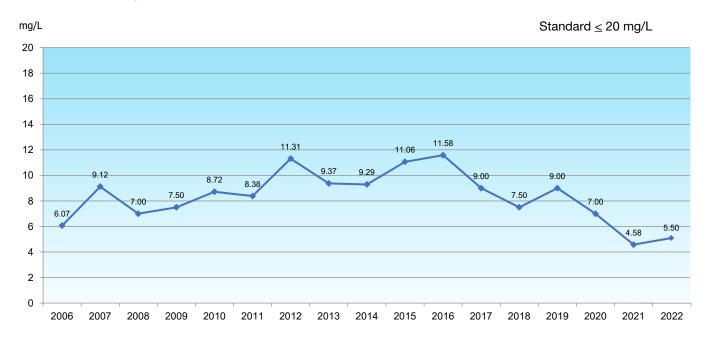
NO<sub>x</sub> Emission Index



Remark: NOx emission index was converted from Electricity, Fuel Oil and LPG Gas 2013-2014 Equivalent Product Base Reference

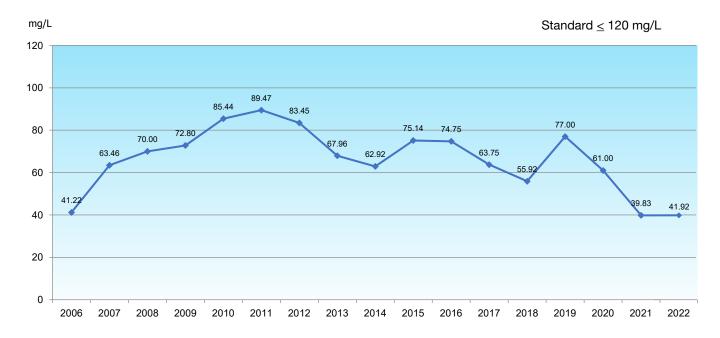
# Water Effluents

Biochemical Oxygen Demand (BOD)



Remark: BOD is the amount of dissolved oxygen needed by biological organisms in water to break down organic material present.

# Chemical Oxygen Demand (COD)



Remark: COD is used to indirectly measure the amount of organic compounds in water.

### Water Effluents

Total Dissolved Solid (TDS)



Greases & Oil

Standard ≤ 5 mg/L





# 5. SOCIAL RESPONSIBILITY



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At Carpets Inter, we make high-quality carpet products to enhance people's lives. This commitment goes beyond providing a product that is safe, comfortable, and well designed. It extends to fostering humane, safe, and ethical workplace conditions in every facet of our multinational business, while promoting those same values – and a greater commitment to social awareness – wherever our brand is present. We base this promise on the underlying principle that the truest value of a company should be judged not only by its product or its profit, but ultimately, by its social benefit to people.

We aim higher. We work to be a better company. This endeavor has its foundation in the manufacturing of carpet products that are well designed, durable, and comfortable underfoot; and is sustained through shared values of environmental responsibility, social accountability, and economic fairness that make a positive impact wherever our products are sold or used throughout the world. We are, above all, a multinational company with a multicultural commitment to good global citizenship.



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#### Product & Service Performance

> The electronic newsletter are created and released regularly in order to communicate the company activities to customers such as new product launch, event & exhibition, promotion news, CSR activities etc.







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> Different markets will have different values which need to be reflected in our marketing. We are stepping up to be a global brand which elevates our status and improves our reputation. For this reason, localizing our website based on the country/region will help to reach our customers better and develop more relationships. The language selection button is located on the bottom right of the page.





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> Shooting of New Collection! Images are a key part of a customers decision-making process. Quality images help to improve the speed of trust, quality and value. It's the best first impression. We have recently worked in the shooting studio for a good photography to support the new collection launch.. We're stepping up our design, visuals and marketing!





> The new collection "REUSO" a modular carpet tile designed to utilise every square inch produced to reduce waste. With two options of environmentally respectful backing types, Reuso offers a package both inspired by, and the genuine reuse of everyday materials into new products.

The ability to mix colours and batches allows for a unique and economical installation which is kinder to the world around us. Flexibility within this collection is at the heart of creating individual interiors.





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> Carpets Inter's innovative cutting technique allows carpet cut inserts for demarcating transitions, signage, or navigation for better safety and function. Clients can customize their floor using modified tile shapes and sizes, thus adding another layer of creativity and/or functionality to the floor layout.







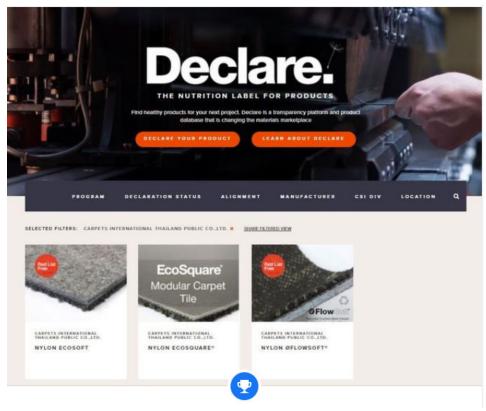
> Carpets Inter, providing healthier flooring solutions - ØFlowSoft® has a uniquely engineered 'one of a kind' recycled PET bottle cushion backing with an integral 100% thermoplastic moisture-proof barrier system.

Built in Sanitized® antimicrobial technology prevents bacteria and most viral contaminants. Accidental spillages remain on the surface where they can be readily treated & easily removed.

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#### **New Achievement**

Our Nylon EcoSquare® carpet tile and ØFlowSoft® product have recently received the award under the International Living Future Institute (ILFI) Declare Label program. RED LIST FREE is important achievement that clearly differentiates us as a manufacturer with an outstanding non-PVC content backing option (containing recycled content).



#### Social Media Channels

Our social medias are set up in many platforms to facilitate the creation and sharing of information, ideas, career interests and other forms of expression via virtual communities and networks.



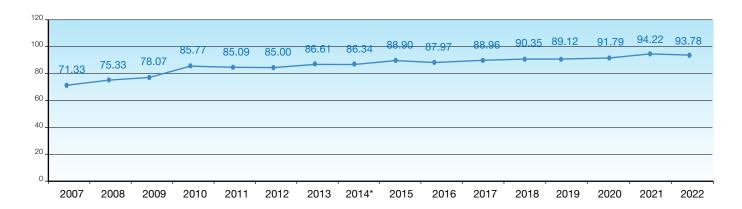
#### **SOCIAL RESPONSIBILITY - CUSTOMER ENGAGEMENT**

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#### **Customer Satisfaction Evaluation**

Customer satisfaction surveys allow us to improve products strategically, optimize customer's experience, and deliver exactly what the market demands. The customers' opinions and feedback are one of the most essential components for the sustainability and growth of our business and are considered important throughout the customer lifecycle.

Process of measuring customer satisfaction has been conducted monthly to evaluate our product and service performance. The satisfaction scores are continually measured in terms of product, service, and installation performance.



Remark: since 2014, include score of major customer group

#### **SOCIAL RESPONSIBILITY - SUPPLIERS**

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#### Procurement of Green Materials

In the present Global Business Environment, success relies on Sustainable Development based on the emphasis of Resource Conservation & Environment Protection whereby responsible manufacturers must give importance to when supplying products & services to their customers and end users.

Carpets Inter is committed to reducing our carbon footprint, conserving natural resources, and minimizing waste in all aspects of our operations. We will continuously seek out and implement innovative technologies and best practices to gear the business toward bio economy, circular economy, and green economy to reach out Net Zero gold in 2050.

Carpets Inter is committed to systematically operate with responsible care in Resource Conservation & Environmental Protection adhering to Environmental rules & regulations throughout our supply chain.

To minimize the environmental burden caused throughout our product life cycle, Carpets Inter gives importance to Material Procurement which are environmentally friendly hence we would ask our suppliers & contractors to follow the same policies & practices.

#### **Purchasing Policy**

Carpets International Thailand Public Company Limited procures materials, equipment and parts, and services in many scales and scopes from all over the world. These are items namely various fibers and yarns, chemical products such as plastic chips, latexes and auxiliary chemicals as well as other raw materials, packaging and installation services. We also buy textile machineries, items for manufacturing, and parts as well as material handling equipment.

#### Our purchasing policy is as follows:

- 1. Comply with laws & regulations as well as industry standards governing our products and operations.
- 2. Maintain highest level of ethics in purchasing, dealing with our suppliers on a transparent and uniform basis.
- 3. Require our suppliers to provide consistent quality products at the best prices, in a timely manner.
- 4. Give importance in procurement which results in low environment impacts from our suppliers. This is to minimize the environmental burdens caused throughout our product life cycle such that the principles of 3R practices (Reduce, Reuse, and Recycle) are promoted in all processes.
- 5. Promote social responsibility and comply with health and safety standards across our whole supply chain

## **SOCIAL RESPONSIBILITY** - SUPPLIERS

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No.	List	Human and Environmental Impact
1	Polyamide 6 Chips	> Do not intentionally contain any chemical substances or Substance of Very High Concern [SVHC] that are listed in Registry of Intentions being harmful to human being and environment.
2	Wool Fiber / Natural Fiber	> Terrestrial Animal Health Code. Chapter 8.5 'Foot and Mouth Disease (FMD). Sub-article 8.5.35' Procedure for the inactivation of the FMD virus in wool and hair.      > Has been inspected and satisfies the requirements of the Global Organic Textile Standards (GOTS).      > Oeko - Tex Standard 100 certified.      ** Oeko-Tex Standard 100 is a globally uniform testing and certification system for textile raw materials, intermediate and end products at all stages of production. The tests for harmful substances comprise substances which are prohibited or regulated by law, chemical which are included as precautionary measure to safeguard health.
3	Natural Yam	> Oeko - Tex Standard 100 certified
4	Polyamide Fide	> Oeko - Tex Standard 100 certified
5	Polyester Fiber	<ul> <li>&gt; 100% from post-industrial content of which</li> <li>(1) source reducing (2) waste disposal from production.</li> <li>&gt; Oeko - Tex Standard 100 certified</li> <li>&gt; GRS - Global Recycle Standard</li> </ul>
6	Non-woven Polyester Fabric	<ul> <li>&gt; 85% recycle materials</li> <li>&gt; No hazardous chemical substances; that is, Mercury, Lead, Chromium, Cadmium</li> <li>&gt; No PBT - Persistent, Bio-accumulative, and toxic chemical</li> </ul>
7	PVC	> Comply with The Best Practice Guidelines for PVC in the Built Environment for the manufacture of PVC (Green Star).
8	Synthetic Yam	> Comply with REACH  ** REACH is a regulation of the European Union, adopted to improve the protection of human health and the environment from the risks that can be posed by chemicals, while enhancing the competitiveness of the EU chemicals industry. It also promotes alternative methods for the hazard assessment of substances in order to reduce the number of tests on animals.
9	Synthetic Fiber	> Oeko - Tex Standard 100 certified.

## **SOCIAL RESPONSIBILITY** - SUPPLIERS

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No.	List	Human and Environmental Impact
10	Electronic & Factory Equipment	> The refrigerant for AC systems are "Zero" ODP (Ozone Depletion Potential). > The insulation meets requirement of Environmental Health Service in Western Australia.
11	General Supplies	> Thai Green Label certified.  ** Thai Green Label is an environmental certification awarded to specific products that are shown to have minimum detrimental impact on the environment, in comparison with other products serving the same function. The Thai Green Label Scheme was initiated by the Thailand Business Council for Sustainable Development (TBCSD).
		> Green Industrial Level 4 certified.  *** Green Industrial Level 4 is strategic government policy by Ministry of Industry that attempts to accelerate the development and growth of green industries to transition towards a low-carbon economy such as renewable energy and low-carbon public transportation infrastructure are faced with high costs and many risks in terms of market economy.

## International Material Certifications

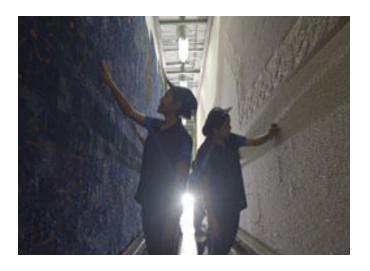
	REACH  European  Union  Regulation	RoHS	Oeko-Tex Standard 100	NFPA NFPA	EU Directive	bluesign Blue Sign	Green Label Plus	Thai Green Label	Text Tile Standard	Australian Standard	Green Industry	Green Star	US Standard	Singapore Green Building Council	OCS 100 - Organic Content Standard
Polymer chips			/		/										
Backing	/														
Latex	/														
PVC												/			
Natural Yarn			/												/
Natural Fiber			/						/						
Synthetic Yarn	/		/												
Synthetic Fiber	/		/												
Master batch					/										
Dyestuff	/		/		/	/									
Auxiliary Chemicals	/		<b>✓</b>			<b>✓</b>			<b>✓</b>						
Antistatic Chemical	1														
Soil Protection Chemical	/														
Spinning Oil	/		/												
Thickener	/														
Synthetic Underlay				/											
Adhesive for Installation							/								
Packaging								<b>/</b>							
Electrical- Electronic Equipment	1	1								1			1		
General Supplies								<b>✓</b>			<b>✓</b>				

#### HR Good Governance



Carpets Inter is committed to good corporate governance operating with transparency and moral responsibility to all stakeholders including shareholders, customers, suppliers, employees, community, and the environment. We aim to grow and sustain our status in supplying products & services to customers with key value results for customers, business partners, and stakeholders.

In addition to legal compliance, employees follow a handbook of ethics & good governance. This is designed to keep the working environment fair, ethical, honest, safe and free from undesirable behaviors.



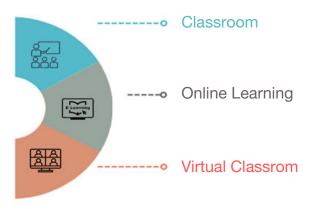
#### Pays & Benefits Survey and Management

Our human resources management system is designed to ensure all employees realize "job satisfaction" and "a spirit of challenge" to achieve self-fulfillment through their tasks, as well as allocating proper pay, by linking individual achievements with organizational achievements. Carpets Inter consistently engages in fair practices by providing appropriate salaries or wages, bonuses and other benefits based on market surveys of local industries and businesses.

The company also offers incentives and rewards to employees who participate in the Productivity Projects, Small Group Activities, and Discipline & Punctuality Standards.

## People Development & Knowledge Management

Carpets Inter aims to provide skill training and a learning environment in which motivated personnel can bring their capabilities into full bloom. The education and training system consists of several programs to enable employees to acquire compliance education and sophisticated job expertise in conjunction with their own goals and aspirations. Continuing education is provided according to the job position throughout corporate career. A variety of training courses are provided in response to individual employees and job needs.



#### > Training Course for Legal Compliance



Fire Evacuation drill



Forklift



Hoist



Fuel oil Station & Evacuate Drill Plan

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Chemical Spill Control Drill Plan



Labor Standards Test Electrical Installation

#### > Training Course of Development Program



Leadership Development Program



Continuous Development Program

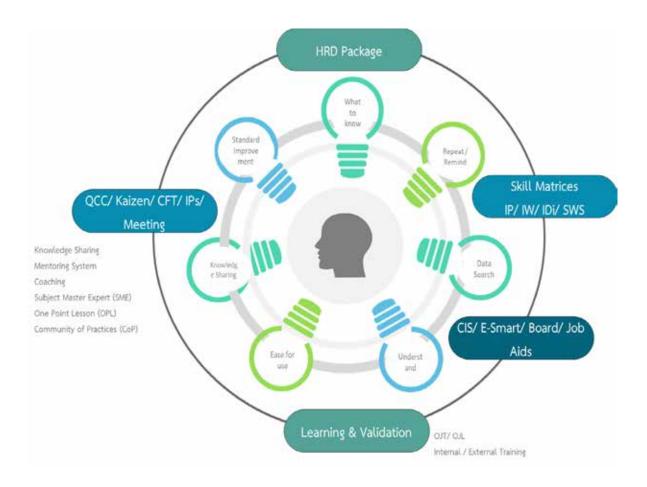


Upskill - Reskill

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## Knowledge Management

At Carpets Inter, one of our missions is to be a Learning Organization. We have gathered core skills & knowledge from individual employee and individual worksheet from each work area, then developed and consolidated into our E-Smart System. This system gives everyone easy access to acquire knowledge for self-development and improve work efficiency.



In addition, it has developed learning materials, an effective e-learning platform that is ready and convenient for employees to learn anytime - anywhere to suit the current situation





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#### Related Activities Include:

- > Establishing Job Standards, Roles & Responsibilities, Knowledge, Skills & Competencies for employees.
- > Having specialists in specific tasks to transfer their knowledge into the E-Smart system (work procedures, instructions, and related documents). > Preparation of Skill Matrices for employees.
- > On the Job Training & Learning (OJT/OJL)
- > Knowledge Transfer
- > Small Group Activities, Kaizen Sharing and Work Process Improvement Activities
- > Community of Practices.

#### Career Development & Succession Plan

Individual Performance Management is applied to the Carpets Inter Performance Evaluation System. It is a tool for each individual employee to set Tasks Planning, Objectives & Goals, and KPls & Targets as well as to review their performance periodically. This tool is also used in career path development for employees in order to retain high performance individuals and to help them advance their career.

#### Rewards from External Institution;

- > In 2014, Carpets Inter has participated in Knowledge Sharing on KM for Sustaining the Organizational Productivity Movement program. The program was organized by Thailand Productivity Institute
- > In 2017, Carpets Inter has been awarded the "Establishment that maintains the Thai labor standards system continuously for 10 years" The program was organized by the Department of Labor Protection and Welfare
- > In 2021, Carpets Inter received the highest honor award for an establishment that maintains the Thai labor standard for 15 consecutive years. The program was organized by Pathum Thani Province Labor Protection and Welfare.

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#### Recruitment & Retention Management

Our recruitment policy is to seek qualified candidates from local communities. We determine a set of selection criteria to get the right people to join our company by using attitude and aptitude tests, professional skill tests as well as an interviewing process.

We also provide job opportunities for existing employees as a first priority before recruiting from outside and despite the spread of the COVID-19 virus Consequently, the company has to adjust in many ways in order to make the organization more compact, flexible, able to change quickly including improving work procedures that are not necessary and integrate workflows and use technology to enhance work efficiency as well as adding a variety of forms of employment in some categories such as outsourcing to achieve flexibility and be able to manage manpower efficiently with production capacity plans Including considering the transfer of manpower to fill in the desired departments which is considered an opportunity for job rotation, upskill – reskill for employees.

The company takes care of employees to be safe from work, builds bonds with the organization and adapts to changing situations. and retain capable employees to work with the organization as follows:

- Remuneration / Benefits & Welfare Administration
- Performance Management System
- Career Development & Succession Plan
- Employee Engagement



## **Employees Grievance**

Carpets Inter has explicit policies on transparency and personal rights it provides channels for employees at all levels to voice complaints and address matters of fairness. The received complaints are properly and duly handled according to an established company process and in a timely manner. The result is communicated to the employee/appellant directly. If he or she still feels he or she hasn't been treated fairly then he or she has the right to take the issue to senior management.

Additionally, there are many programs which help to build relationship and understanding among the employees. Under these policies, labor and management merge their energies to improve productivity, while openly discussing issues and reviewing directions to deepen mutual understanding.

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#### **Emergency Preparedness**

Emergencies can create a variety of hazards for employees in the impacted area. Preparing before an emergency incident plays a vital role in ensuring that employees have the necessary equipment, know where to go, and know how to keep themselves safe when an emergency occurs. Conducting simulations and drills is the most effective way to evaluate and test disaster preparedness plans.

#### 1. Chemical Spill Control Drill





To educate about chemical leakage & control and how to prevent any chemical release into the environment.

#### 2. Fire Fighting & Evacuation Drill





To make employees aware of fire protection & control and to prepare the readiness of the fire-fighting team.

#### 3. Flood Drill





Preparation and rehearsing to prevent flooding.

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#### 4. Gas Leakage Drill





To educate employees on gas leakage protection & control and to prepare the readiness of the emergency team.

#### 5. Emergency & Evacuation Drill









In order to emphasize the importance of emergency preparedness, Carpets Inter organized an emergency drill annually fire prevention plan with specific individuals trained and assigned to cope with possible emergencies.

The company has an annual full blown drill to effectively prepare for the readiness of the emergency team and practice of the evacuation plan.

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### **Employee Activities**

#### Thai Culture Inheritance

Carpets Inter led by Shyam Bhatter held a Worship ceremony a spirit house is a shrine to the protective spirit of a place. It is a long-standing tradition to make the offering of food and drink at the spirit house and organizes a ritual ceremony to make merit and give alms to the monks by offering rice and dry food on new year







#### Happy Valentine's Day

Valentine Day activities were held at Pathum thani factory to give chocolates to employees.





#### Songkran Festival

The Songkran festival is the traditional Thai New Year's Day, the celebration from April 13th to April 15th to spend precious moments with their families such as sprinkling water on Buddha statues and pouring water onto the elderly's palms to ask for their blessings and visit the temples to observe ancient rites and make merit.





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#### Summer Freeze

The Company prepare for employees during the summer. We have delivered the cold drinks such as ice and icy beverage for employees. Invigorating and refreshing them allowing employees to work to its full potential.





#### **Buddhist Lent Day**

Offering food and drinks to the monks every Buddhist monk's day





#### "SMILE Challenge" - Dance with your Buddy

Organizing the SMILE contest on TikTok to encourage all employees to join TCM SMILE Line Official Account.





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#### Vegetarian Festival

The vegetarian Festival has held for 9 days, happens once a year, during the ninth lunar month, and is one of the most auspicious events in Thailand.





#### Happy Halloween

It was such a fun activity -the Halloween costume contest and short video clips were posted for voting on TCM S.M.I.L.E Line Official Account.





#### Sharing is caring - Thailand Flood impacted

We helped mitigate our associates who suffered from the flood by support care packages.







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#### Loy Krathong Festival

Organizing a Beauty Queen and Krathong contest to promote Loy Krathong Culture.





#### Measure to Protect our Colleagues from COVID-19

As Covid-19 continues to make headlines around the world, we wanted to reassure you that we are committed to safeguarding our employees, visitors and business partners while continuing to offer outstanding products and customer service that you are used to. First and foremost, we want to reassure you that the safety of all our employees is our number one priority. Among various initiatives in our protection plan, we are scanning all associates at the factory before they enter the site. Additionally, all associates are required to wear a mask and wash their hands regularly. Avoiding unnecessary large-scale meetings or public gatherings and keep at least 1 meter away from other for social distancing practices. All visitors are required to fill in screening questionnaires, temperature checks, wear face masks and clean hands with hygiene gel. Here below are some of the measures that we are implementing in our head office, branches, and factory located in Thailand.







3. Provide hygiene liquid gel in the workplace so that all colleagues can access easily.

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Provided and distributed masks, hand sanitizer and face shield for all employees and subcontract.







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#### "CSR Activities"

The activities are further reviewed and operated by our employees.

We are proud to be local leaders in the Reuse, Recycle and Reduce movement and are the first in the region to obtain and comply with both quality and environmental ISO certifications. Our economic success is linked with the strength of the communities where we operate. That's why we participate in cultural, economic, educational, environmental and social projects in the communities for example donations and cultural activities, recycle bank, community products promotion, Volunteer Teachers, Carpet Maintenance and Cleaning in Temples etc.

#### Children & Education Development & Support

#### Garbage Bank

The campaign aims to promote waste classification in schools and companies by classifying waste used in everyday life and selling it to raise funds for expenses for lunches for students at Ban Khlong Chao Muang School. In addition, the project has also continually raised awareness of environmental protection since 2008.







#### **Carpet Donation**

The company donate carpets to 13 schools in 2023, amounting to 6,570.59 square mete







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#### Sponsoring Handicapped

#### The Third Page Paper for the Blind

A campaign that encourages staff to collect used paper that were printed on both sides with good condition and give them to the Foundation for the Blind in Thailand under the Royal Patronage of H.M. the Queen. These papers can be recycled to make the third page paper and teaching media (Braille) for the visually impaired. This activity has been ongoing for more than ten years.





#### Blood Donation to help patients

#### **Blood Donation**

Encourage employees to donate blood to help patients in hospitals. The company invites staff from Siriraj Hospital to organize blood donation camps at our workplace twice a year. These activities have been carried out for more than 30 years, and the company has received a plaque of honor from Siriraj Hospital.





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## Communities "Revenue Distribution Activities"

#### **OTOP Community Products Promotion**

We supported local products by organizing "the sale of OTOP products of Pathumthani and neighboring provinces" once a month at the factory. The monthly OTOP activities helped to generate income for these local OTOP vendors.









### **Environment and Community Protection Activities**

#### Planting trees to offset carbon emissions

As trees grow, through the process of Photosynthesis they will naturally sequester harmful air-borne green-house gas emissions and turn it into the Oxygen within the Air we breathe. As part of our stewardship program to protect the environment, each year TCM Flooring visit local temple plantations to replenish young trees towards offsetting our Carbon footprint.













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#### Thai Culture Inheritance Activities

#### **Buddhist Lent Festival**

From the Covid-19 situation reduce the company's risk Donated money to restore the Sena Sana at Wat Talad Tai, Pathum Thani Province on July 15, 2022.



The company participated in the merit making ceremony by presenting Royal Kathina robes bestowed by the Ministry of Industry. by giving to Wat Khao Kaew, Wat Thong Noppakhun and gave scholarships to children at Ban Bung Toey School.



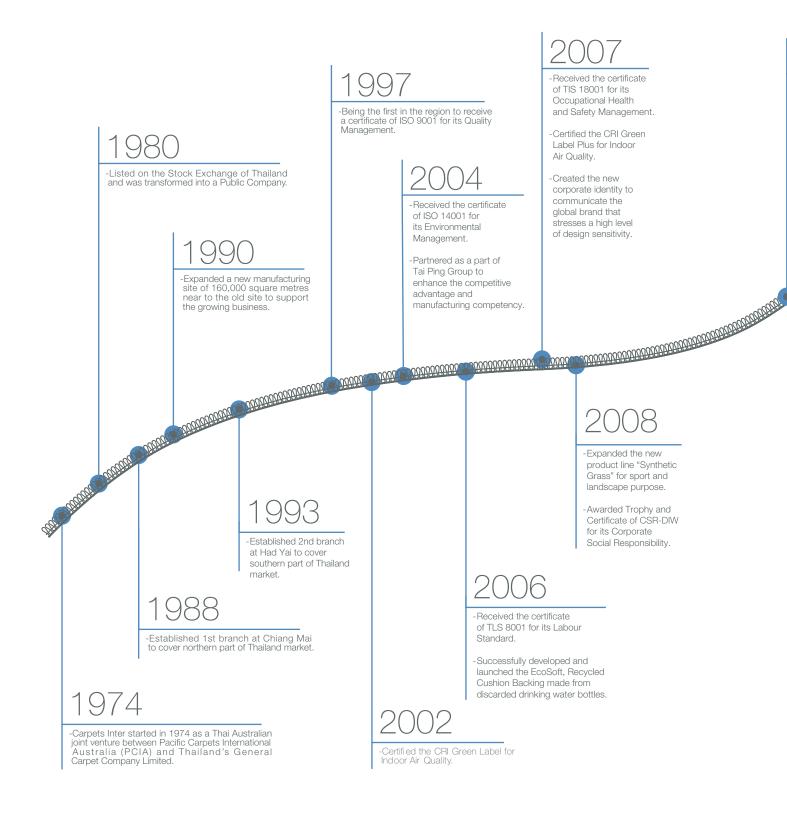




#### **SOCIAL RESPONSIBILITY - CORPORATE TIMELINE**

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# Carpets Inter® Corporate Timeline











-Successfully developed ZeroFlow moisture resistant

-Energy Management System ISO 50001 : 2018 -Occupational Health & Safety Management System ISO 45001: 2018

Marie Haller

-Certified the three Eco Labels for the green product performance include NSF 140, Carbon Reduction, and Carbon Footprint.

-Joined as a member of Thailand Business Council for Sustainable Development to further foster the company role in environmental development.

and ble the

- Occupational Health and Safety Management System TIS 18001: 2011
- Environmental Management System ISO 14001 : 2004

- Awarded Trophy and Certificate of CSR-DIW 2011 for its Corporate Social Responsibility Continuous Awards.
- Thai Labour Standard TLS 8001-2010 Certificate Department of Labour Protection and Welfare, The Ministry of Labour

- Awarded the Excellence in Labor and Social Responsibility Management during and after Thailand Flood Crisis from Ministry of Labor.
- Certified the ECS Australian Carpet Classific ation for the continuous improvement of the environmental aspects of carpet through its life cycle.
- Achieved the Singapore Green Label standard for the products that have less undesirable effects on the environment.

- WIN Sustainability Awards in the 'Waste Elimination' category, voted by leading Australian architects. -Quality Management System ISO 9001: 2015
- -Environmental Management System ISO 14001: 2015

## 2018

2018 Awarded "Sustainable Growth, Responsible Leadership and Operational Excellence"

- Certified as a Leader rating class in Singapore Green Building Product.
- Voted and awarded "The Most Powerful Brand 2017" for the Floor Covering category.
- Achieved the Green Industry from the Ministry of Industry.

- Energy Management System ISO 50001 : 2011
- SO 50001 : 2011

   Awarded "Standard for Corporate Social Responsibility : CSR -DIW : 2012" CSR Continuous Awards" Trophy and Certificate
- Awarded "The Recognition of being AEO (Authorize Economic Operator) Importer/Exporter " Certificate

- ØFlowSoft® Launch, innovative product construction for Senior Living (Healthcare),
- Wellbeing and Education Sectors.

   Achieving a Declare label for the Nylon EcoSoft® products "LBC Red List Free"
- Listed on Sustainable Minds/WELL for
- application into WELL Certified Buildings.

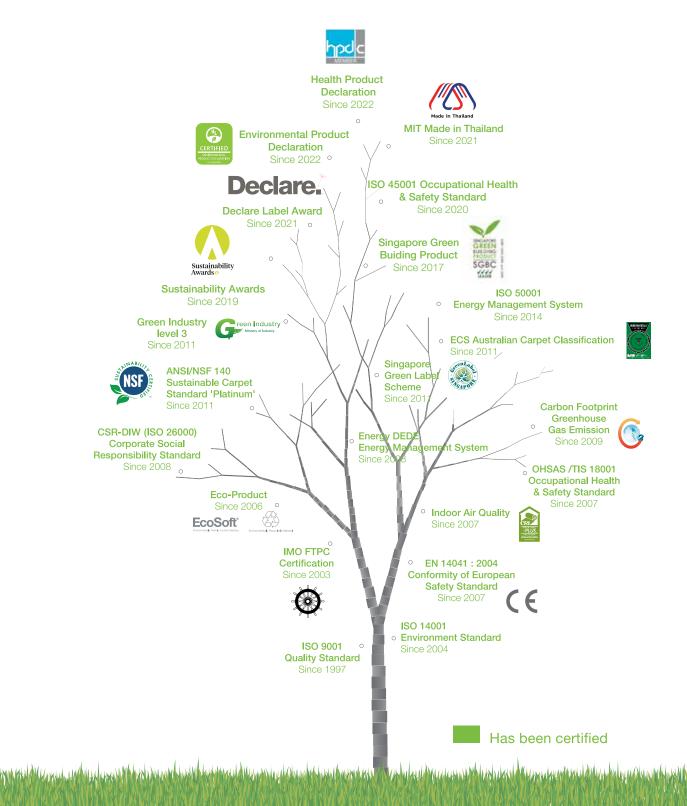
  Harvesting Natural Energy with Solar Panels into plant rooftop.

2014









## Achievement Tree on System & Product Standards Compliance

Carpets Inter is committed to responsible environment practices and understand the importance of making business decisions that are sensitive to environmental imperatives. We take a proactive approach in addressing the key issue associated with flooring products.





# SUSTAINABILITY REPORT 2023

Carpets Inter®

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